

## Brexit and Elavon Frequently Asked Questions (FAQs)

16 November 2020

Elavon Financial Services DAC (“Elavon”) established a Brexit Programme Office to prepare for a no deal Brexit and provide uninterrupted service to our UK and international-based customers after Brexit by establishing legal entities in the UK and EU.

As you will be aware, the UK left the EU on 31 January 2020 and entered into an 11-month transition period, ending on 31 December 2020.

We have encouraged our customers to review information published by UK and EU governments as well as industry bodies, so they fully consider the impacts of Brexit and prepare accordingly.

More information on Brexit can be found here:

### UK:

- <https://www.gov.uk/transition>
- <https://www.fca.org.uk/firms/preparing-for-brexit>

### European Economic Area (EEA):

- <https://www.fca.org.uk/firms/passporting/regulators-eu-eea>

### 1) What preparations is Elavon making for Brexit?

Elavon is committed to providing uninterrupted services to all our customers during and after the Brexit transition period. Elavon is licensed by the Central Bank of Ireland and has passporting rights into all EU/EEA countries. We have a long-standing operation in Ireland, who is and will continue to be part of the EU and the Single Market, as such we can provide services into EEA Member States should this be required. For the UK, we have established a “third-country” branch to maintain service to our UK customers post-Brexit.

As noted above, our dedicated Brexit Program Office has been in place to monitor developments in the UK and EU Brexit negotiation process and to assess its potential impacts to our provision of services. We also have also developed plans to ensure operational continuity based upon changing Brexit scenarios.

### 2) What are Elavon’s contingency plans?

Beginning in 2016, Elavon prepared a comprehensive Brexit readiness plan that considers impacts to such areas as risk management, customer engagement, internal governance, contracts, taxation, data governance, outsourcing, and our staff. Our Brexit plan has been phased in as required to ensure uninterrupted customer operations.

### 3) If there are customer-facing Brexit changes when will they take effect?

It is anticipated that any required customer-facing changes will take effect (on a ‘no deal’ assumption) by 1 January 2021 and communication sent to all customers prior to this date.

**4) How will Brexit impact my contract with Elavon?**

Most customers will not experience any material changes in our engagement, operations or their contract due to Brexit. All Elavon customers, irrespective of location, are contracted with Elavon Financial Services DAC.

**5) With Brexit, how will Elavon ensure my data is protected via the General Data Protection Regulation (“GDPR”)?**

Elavon will continue to collect, use, share, and keep your data as set out in Elavon Financial Service DAC Privacy Statement which is compliant with the EU's General Data Protection Regulation. Our processes enable data to be transferred both legally in and outside the EEA. We will continue to monitor any divergence in data protection laws between the UK and EU and ensure compliance with all relevant laws. Regardless of where we process your information, we will take appropriate steps to ensure an adequate level of protection for your data.

**6) Where can I direct further questions on Brexit?**

Further enquiries on Brexit can be emailed to: [Brexit.enquiries@elavon.com](mailto:Brexit.enquiries@elavon.com)